

CAC MINUTES

FOR THE MEETING OF February 19, 2015

CAC MEMBERS IN ATTENDANCE: Josh Baile, Kristin Maharg, Loretta Pineda, Bruce Hutchins, Bethany Gravell, Peter Mueller

CAC Members Absent: Kevin Puccio, Don Schlup, Karl Hanlon, Dulce Saenz

Guests: Tim Flynn

Denver Water Staff: Heather Stauffer, Sally Covington, Chris Piper, Nathan Elder, Robert Stansauk, Stephanie Niemi

OPENING REMARKS, PUBLIC COMMENTS, AGENDA AND MINUTES

Minutes and agenda were approved

There were no comments from the public.

CAC Update

Sally Covington of Denver Water reviewed the CAC Update (attached) with the CAC.

Legislative Update

Chris Piper reviewed bills Denver Water is currently following in the Colorado General Assembly. Bills included: HB15-1038 Flexible Water Markets, HB15-1222 Water Efficiency Savings Instream Use Pilot, SB15-008 Promote Water Conservation in Land Use Planning, SB15-022 Wildfire Risk Reduction Grant Program, SB15-084 Water Right Partial Historical Consumptive Use, and SB15-183 Quantify Water Rights Historical Consumptive Use.

Overview of Denver Water's System

Nathan Elder gave the CAC an overview of Denver Water's collection system. Starting high up in the Rocky Mountains Nathan explained the journey that water makes through Denver Water's vast system of reservoirs, conduits and tunnels.

Customer GIS

Robert gave the CAC of Denver Water's GIS program and explained how Denver Water is using that technology to better serve customers. To start off Robert explained that his GIS team serves all of Denver Water's Public Affairs Department, Denver Water's Customer Relations department and Rates and Demand Planning. Before customer GIS, Denver water's GIS was very asset-centric. Therefore our customer GIS group felt there was a disconnect between our billing information and how we mapped that information. Customer GIS allows for more information on who drinks the water vs. who pays for it. It will also help to tie internal and external data together. Robert also explained that there are hundreds of GIS layers that, combined with external data, allow Denver Water to map the service area more

accurately. Ultimately this kind of mapping will help Denver Water staff to think in a more customer-centric way.

Rate Structure Study Progress Update

It has been nearly 20 years since Denver water has done a rate structure study. Industry standards usually put a rate structure study at every 5 years. Denver Water has embarked on this process with an affordability study, a customer survey and lots of work with other utilities. Denver Water has assembled a Rate Structure Stakeholder Committee to give feedback on Denver Water's current rate structure and look at alternatives. The group has representatives from the Hispanic Chamber, the Denver Mayor's Office, Colorado Energy Outreach, Denver Water's distributor forum, the distributors technical advisory committee, the Colorado River District, Citizens Advisory Committee, and the environmental community, to name a few. Bethany Gravell is representing the CAC at those meetings and gave a brief overview of the first few meetings to the CAC. She will be sending a report to the CAC going forward after those meetings.

CAC Business

Meeting adjourned at 7:00pm