

DENVER BOARD OF WATER COMMISSIONERS

Meeting Date: May 11, 2011

Board Item: V-E-4

Contract Extension with Modis, Inc. for IT Infrastructure Support Services

Action by Consent

Action

Information

Contract# 11953A

Alan Buswell and Travis Armour of Modis, Inc. have been engaged as IT Infrastructure Technicians, augmenting staff in the Tier IV Enterprise Infrastructure Section of the Information Technology Division since July of 2009 and July of 2010 respectively. Alan has been focused on UNIX system administration work, while Travis has been focused on Windows Server and other Microsoft system administration work. Examples of the services provided include:

- configure and maintain Unix and Windows servers for the hosting of business applications and other enterprise software systems
- perform and validate data backups and recovery procedures to ensure ability to fully recover systems and applications
- assist other IT staff members and vendors in the installation of software and appropriate patches
- create scripts for automation and monitoring to assist with the mitigation, identification, and troubleshooting of hardware and software issues on Windows or Unix systems

Both of these Infrastructure Technician roles provide core IT support functions. Prior to the engagement of Alan Buswell and Travis Armour, other Infrastructure Technicians have been engaged under this contract with Modis, dating back to September of 2008.

Services provided under this contract extension will be charged at the rates of \$75.00/hour and \$76.00/hour for Alan Buswell and Travis Armour respectively. Sufficient funding for this contract extension is budgeted in the IT Professional Services budget (MPC 4JN0100).

Recommendation:

It is recommended the Board approve this contract extension with Modis, Inc. for the services of Alan Buswell and Travis Armour, for an additional twelve months, for an additional amount not to exceed \$295,000. This extension will bring the contract amount with Modis, Inc. to a total of \$920,600.

Approvals:



Chris Dermody,
Director of Information Technology

Respectfully submitted,



James S. Lochhead, CEO/Manager



Patricia L. Wells,
General Counsel

8/31/09

Revised by Legal 8/31/2009