

DENVER BOARD OF WATER COMMISSIONERS

Meeting Date: November 12, 2012

Board Item: V-E-7

Contract Extension with The Confluence Group for Mobile Workforce Development & Support

Action by Consent

Action

Information

(Contract 12206A)

Under this contract, The Confluence Group, LLC has been developing Enterprise Application Integration solutions for Denver Water since March of 2009, as well as a mobile workforce platform (mPlatform) and various mobile applications since December of 2010. The mobile workforce applications developed to-date include:

- mLocates – for the mobile T&D Locates, originally deployed in April 2011
- mCSF – for mobile Customer Service Field, originally deployed in December 2011
- mT&D – for mobile Transmission & Distribution, originally deployed in December 2012

This contract is being extended for development of additional mobile workforce capabilities through 2013, which will include:

- mES – for mobile Emergency Services including: annual flushing; and fire flow testing
- mT&D – phase 2 including: large valves; small valves; air valves; and conduit Preventative Maintenance work orders
- mLocates – enhancements including: integration of Locate work orders for Customer Service Field; and upgrading the mLocates application to a current version of mPlatform
- mCSF – enhancements including: optimized appointment booking; and bringing new field processes onto mPlatform to gain greater efficiency in field/back office operations
- Enhancements for all mPlatform applications including: photo upload capabilities; seamless integration with GIS; and incorporating asset management advancements available with the new version of Maximo, also being installed in 2013

This contract extension also provides an allocation of support services hours for Denver Water's production mobile workforce applications.

The attached Scope of Work further outlines the key activities and expected work efforts for this contract extension, and a breakdown of estimated hours and costs by work area, which total 8,060 hours, including a 10% contingency. An average hourly rate of \$110/hour (same as 2012) results, in a total contract extension amount of \$886,600.

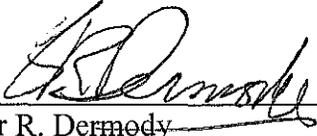
Expenses related to this contract extension are included in the appropriate 2013 IT project budgets.

Recommendation:

It is recommended the Board approve this contract extension with The Confluence Group for additional workforce development and support services through 2013, in the amount of \$886,600, resulting in a total contract value of \$3,318,800.

Approvals:

Respectfully submitted,



Christopher R. Dermody
Director of Information Technology



James S. Lochhead
CEO/Manager



Patricia L. Wells,
General Counsel

Attachment...