

# DENVER BOARD OF WATER COMMISSIONERS

Meeting Date: December 12, 2012

Board Item: V-A-13

## Contract Extension with Corporate Net Services, Inc. for IT Infrastructure Services



Action by Consent

 Action Information

Contract# 11373A

For many years, John Carleton, of Corporate Net Service, Inc. has been providing Denver Water with expert IT Infrastructure consulting services, guiding the architecture of Denver Water's overall datacenter, network and information security systems, and playing an instrumental role in the planning and implementation of these solutions. Continuity of these services is critically important to complete implementation of the IT Disaster Recovery solution as well as a host of other significant IT Infrastructure advancements over the next several years.

Clearly, John Carleton has been highly effective in his role and has provided tremendous value to Denver Water. However, it is very rare for one person to possess the skills needed to provide all of these services for any organization of comparable size and complexity. Other comparable organizations typically engage one or more larger IT vendors, using various individual consultants to provide similar expert services.

Notwithstanding the continued need for John Carleton's services over the next several years as mentioned above, the time has come to begin planning a transition to a lower risk arrangement for expert IT infrastructure services. This change is motivated by several factors including: the recognition that Denver Water's long term reliance on any single contractor is generally ill-advised; and there is a strong likelihood that John Carleton's future plans may make him unavailable to Denver Water in coming years.

Our plan going forward is to use John Carleton for three more years, and then replace him with an appropriate vendor(s) who specialize in IT Infrastructure services. Over the course of the next three years, John Carleton will:

- Oversee completion of the IT Disaster Recovery project and other significant IT Infrastructure advancements.
- Provide specific knowledge transfer to employees in the IT Infrastructure section.
- Assist IT management with the selection of qualified vendor(s) and consultants to transition expert infrastructure services to.

It is expected that this transition will begin in earnest in 2015, following substantial completion of key IT Infrastructure advancements and planned Disaster Recovery capabilities.

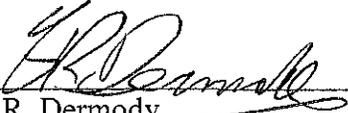
Services provided under this contract extension will be charged at the billing rate of \$165.00/hour. Funding for this contract extension is budgeted in the 2013 IT budget (MPC 4JN0100) and long range spending plan.

### Recommendation:

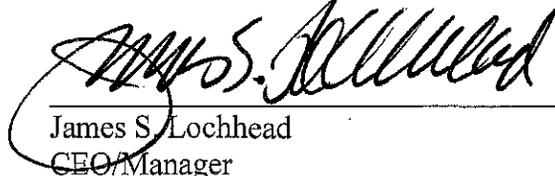
It is recommended the Board approve this contract extension with Corporate Net Services, Inc. for the services of John Carleton, for an additional 3,000 hours through 2015, for an additional amount not to exceed \$495,000. This extension will bring the total amount of this contract to \$1,380,000.

**Approvals:**

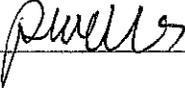
Respectfully submitted,



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Christopher R. Dermody  
Director of Information Technology



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James S. Lochhead  
CEO/Manager



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Patricia L. Wells,  
General Counsel