

**CAC Minutes**  
**For the meeting of September 15, 2016**

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**CAC MEMBERS IN ATTENDANCE:** Hunter Causey, Paul Aldretti, John Stafford, Bethany Gravell,

**CAC MEMBERS ABSENT:** Bruce Hutchins, Genevieve Kline, Mike Cowan, Loretta Pineta, Josh Baile

**Guests:**

Tim Flynn

**Denver Water Staff:** Katie Knoll, Heather Stauffer

**Opening Remarks, Public Comments, Agenda and Minutes**

August minutes were approved with changes and September agenda was approved.

No comments from members of the public

**Denver Water Update**

Provided in written format to all members.

**Conservation and GIS:**

Michael Thomas gave CAC members an overview on conservation's work with GIS and their efforts to build a customer efficiency model. Michael explained that with Denver Water's conservation work moving toward a more targeted, efficiency driven approach, the use of GIS is more important than ever. GIS allows Denver Water to visualize, analyze and interpret data. It also allows for data to be organized and combined in a meaningful way. In the past GIS was used for creating maps for audits, drought response, water budgets and to document or store information on large irrigated areas. Now we know that GIS can allow us to relate data to the "real-world", it makes it easier to determine when there are multiple taps to a single property, and it can help organize all of the data sources and separate specific data sets in an efficient way. Our final goal for conservation GIS will be utilizing the customer model for benchmarking and efficiency targeting. We can better serve customers by having a better way to target and utilize resources in a proactive manner.

**Centennial Construction Update**

Eddie Hernandez with Denver Water's Community Relations group gave the CAC an overview of construction that is happening at the construction site in Centennial, also known as the "hot spot". Eddie explained that there are corrosive soils in this area that have led to a lot of main breaks in the past. In order to fix that Denver Water's crews are working on putting new segments of pipes, in all about 130,000 feet of pipe is going to be replaced. Crews have

replaced about 16,000 miles of pipe so far and will continue northward into next year. Crews will abandon the old pipe in place and install the new pipe alongside.

### **CAC Business**

Katie Knoll spoke to the group about what they envision for the future and the role of the CAC. Katie mentioned that Denver Water Public Affairs is planning on her doing customer conversations next year, similar to the conversations that RTD does. She envisions having the CAC act as the steering committee for those conversations. Responsibilities would be brainstorming topics, scheduling, recruiting members, etc. The group could be proactively collaborating with Denver Water to help Denver Water identify topics ahead of time and helps with customer conversations. Rates would still be a topic that Denver Water would present to the CAC about, but in addition they would have additional responsibilities of the customer conversations.

Paul mentioned that there are several different ways to have a community conversation and it would be really good to see the CAC partner with organizations that work with communities that don't always get involved.

Bethany said that she would not want the CAC to give up the public safety net aspect of the group. They would want some parameters and wouldn't want to give away their voice.



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