

# DENVER BOARD OF WATER COMMISSIONERS

Meeting Date: September 12, 2012

Board Item: V-B-1

## Amended Strategic Plan

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Action by Consent

Action

Information

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On March 9, 2011, the Board adopted Denver Water's Strategic Plan. This plan has guided Denver Water's strategy and tactical decisions over the past year and a half and continues to be the most important document that guides our future planning and decision making.

Since adoption of the Strategic Plan, Denver Water has developed five organizational values: Integrity, Respect, Vision, Excellence, and Passion. Although the specific behaviors that help define these values are still being discussed throughout the organization, the values themselves have nearly universal agreement - in fact, the values were developed after discussions with employees and feedback provided in the 2011 employee survey.

In addition to adding the values, several other minor modifications to the plan were made for flow and grammar. No substantive changes were made and the tables that outline Denver Water's four perspectives and related goals are unchanged.

### Recommendation:

It is recommended that the Board adopt the amended Strategic Plan, dated September 12, 2012.

Respectfully submitted,

  
James S. Lochhead  
CEO/Manager