

DENVER BOARD OF WATER COMMISSIONERS

Meeting Date: September 12, 2012

Board Item: V-A-6

Maximo Software Upgrade Contract # 14075A

Action by Consent

Action

Information

Denver Water utilizes IBM Maximo software for its asset, work and maintenance management. In order to maintain continued vendor support and take advantage of the latest Maximo capabilities and technological improvements, it has been determined that an upgrade to the latest Maximo version is required.

The total Maximo Upgrade project cost is estimated at \$593,000 with the following cost components:

Internal Payroll	\$61,000
Contract Staffing	\$58,000
Professional Services	\$454,000
Infrastructure/Hardware	\$20,000
Total	\$593,000

A Request for Proposal for the professional services component was sent to eight (8) potential bidders, seven (7) of whom responded. The top three candidates were invited to attend meetings to discuss the specifics of their proposal including the technical difficulty of transferring Denver Water's current Maximo customizations and integrations to the new version. Successful upgrade and implementation experience of our current version, v/6.2.8 to v/7.5 was emphasized. After a thorough analysis of the understanding of our requirements by each candidate as well as an in depth reference check for all three candidates, it was determined that Cohesive Information Solutions, Inc. was the most responsive bidder.

The original project budget of \$308,000, developed in 2011 significantly underestimated the Maximo upgrade costs by \$285,000, primarily with professional services. A 2012 budget variance of \$285,000 is required to complete the project as planned in quarter 2 of 2013.

Recommendation:

It is recommended that the Board authorize the award of Contract No. 14075A to Cohesive Information Solutions, Inc. to provide services in support of Denver Water's Maximo Upgrade for the contract period September 12, 2012, through April 30, 2013, for a total contract amount not to exceed \$453,925.

Approvals:



Christopher R. Dermody
Director of Information Technology

Respectfully submitted,



James S. Lochhead
CEO/Manager



Thomas J. Roode
Director of Operations & Maintenance



Angela C. Bricmont
Director of Finance



Patricia L. Wells
General Counsel