

DENVER BOARD OF WATER COMMISSIONERS

Meeting Date: February 8, 2012

Board Item: V-E-4

**Contract Extension with Wipro Limited for
CIS Development & Support Services**

Action by Consent

Action

Information

Contract# 11362A

Ashok Kumar of Wipro Limited has been engaged to augment the CIS technical support team since deployment of the new CIS in August, 2009. Most recently, Ashok developed the real-time system integration solutions need to support the new mobile Customer Service Field system and has been a key member on the current CIS Upgrade project. Over the course of 2012, Ashok's services are needed to complete the CIS Upgrade project as well as continue to assist the CIS technical support team in achieving a higher degree of self-sufficiency.

Last month, Matt Unwin, a Denver Water employee on the CIS technical support team also resigned to pursue other opportunities. Matt Unwin was a key resource on the CIS Upgrade project, as well as providing day to day support for the Customer Information System. Given the urgency and difficulty of quickly filling this vacancy with a new employee, Parikshith Upadhyaya of Wipro Limited, a knowledgeable CC&B developer is available to temporarily fill this position.

Both Ashok Kumar and Parikshith Upadhyaya are available on a combined off-shore and on-shore basis at billing rates of \$42/hour off-shore and \$75/hour on-shore. Expenses related to this contract extension are included in the 2012 IT budget (MPCs: 4IT0014, 4IT0015 and 4JN0100).

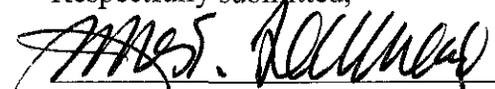
Recommendation:

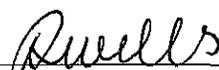
It is recommended the Board approve this contract extension with Wipro Limited for the services of Ashok Kumar and Parikshith Upadhyaya for one year, at an additional cost not to exceed \$160,000, resulting in a total contract amount of \$1,290,000.

Approvals:


Chris Dermody,
Director of Information Technology

Respectfully submitted,


James S. Lochhead, CEO/Manager


Patricia L. Wells,
General Counsel