

DENVER BOARD OF WATER COMMISSIONERS

Meeting Date: October 14, 2009

Board Item: V-A-15

**Contract Extension with Aellius Professional Research & Consulting, LLC for JDE System Technical Support**

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Action by Consent                       Action                       Information                      Contract# 12596A

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Aellius Professional Research & Consulting, LLC, has been engaged since July, 2007, augmenting IT Tier II Support staffing. Aellius provides technical support services for our enterprise financial system (Oracle JDE / EnterpriseOne). More specifically, Aellius provides production system problem resolution, performance tuning, CNC administration, deployment of software upgrades, and application development & customization.

Continuation of these support services is needed. Aellius possesses both the necessary technical expertise and specific Denver Water system knowledge, and can provide the needed services on a cost effective basis.

Service provided under this contract extension will remain at the current rates of:

- \$2,000/month for basic production system problem resolution and tuning
- \$125/hour for other support work (software development, upgrades, CNC admin, etc.)

Funding for this contract extension is budgeted in the Information Technology Professional Services budget (MPC: 4JN0100).

Recommendation:

It is recommended the Board approve this contract extension with Aellius Professional Research & Consulting, LLC for technical support services related to the JDE system, for an additional twelve months, at a cost of \$55,000. This extension will bring the contract amount with Aellius to a total of \$177,000.00.

**Approvals:**



Chris Dermody,  
Director of Information Technology

Respectfully submitted,



H. J. Barry, Manager



Patricia L. Wells,  
General Counsel