

CAC MINUTES

FOR THE MEETING OF October 18, 2012

CAC MEMBERS IN ATTENDANCE: Jim Ives, Mel Reddig, Bruce Hutchins, Don Schlup, David Spector, Phil Lidov, Jeff Willis, Barry Hudson, Jeff Erb, Becky Long.

CAC Members Absent:

Guests: Tim Flynn, Winnie Johnson

Denver Water Staff: Melissa Elliott, Katie Knoll, Heather Stauffer, Michelle Garfield, Lindsey Weber

OPENING REMARKS, PUBLIC COMMENTS, AGENDA AND MINUTES

The agenda was approved without comment. September minutes were approved.

DENVER WATER UPDATE- (Melissa Elliott)

Melissa gave a brief update on Denver Water's proposed employee retirement program. There are still questions like age vs. years of service to be considered before Denver Water makes a final decision on this.

Melissa also gave an update on the Museum of Nature and Science's recycled water heating and cooling system. The Museum of Nature and Science received a federal grant for this project. Upon receiving the grant the museum contacted Denver Water about using recycled water for the new system. Denver Water is still in the process of figuring out the details involved in providing water to this type of system. Denver Water would own the conduit and the Museum would pay for the service.

Leak Adjustment Policy- (Michelle Garfield)

Michelle Garfield of Denver Water gave an update on the new leak adjustment process. The change of policy will go to the Water Board for approval before it is implemented. Our current policy states that once Denver Water can verify that undetected leaks have been repaired, we will go back and adjust the customer's bill up to 50% based on a three year consumption average. The new policy states that a customer is allowed 2 adjustments within a 12 month period, one inside and one outside. Once a customer has a second leak adjustment they are required to get a water audit. Any overages on a customer's bill will be adjusted to the lowest tier.

Affordability Discussion- (Lindsey Weber)

Lindsey Weber in the planning department at Denver Water gave a follow-up presentation about affordability. She presented the CAC with various maps of Denver Water's service area that detailed household income vs. water usage or % of delinquent turnoffs. Lindsey noted that while most of the delinquent turnoffs were in and around low-income areas, there were small clusters of delinquent turnoffs that covered all areas in every neighborhood, even very wealthy neighborhoods. The CAC suggested that Denver Water look into creating an affordability plan for low-income customers and customers with chronic delinquent turnoffs. David Spector will put together an email to the water Board requesting a discussion about Denver Water's affordability policy at the quarterly breakfast with the board in November.

Public Comment

Winnie Johnson, a member of the public, addressed the CAC regarding her leak adjustment dilemma. The committee thanked Winnie for coming to the meeting and addressing her concerns about the policy. They referred her to Patrick Gallegos in customer care at Denver Water who would be able to help her with her problem.

CAC Business

The CAC voted on interviewing candidates to replace David Spector and Becky Long once their terms end at the end of the year. They settled on 8 candidates who shall be interviewed in 15- minute time slots at the next meeting in November. The meeting on November 15 will begin at 5:15pm and go until 8:00pm. The CAC will also elect a new Chair and Vice Chair during that meeting.

There is no formal meeting in December but rather a CAC lunch. The CAC picked Friday, December 14, 2012 for the lunch this year. They will meet for about an hour and a half around noon.

Denver Water staff will inform the board that Don Schlup has decided to stay on the CAC for another term.

The meeting was adjourned at 6:45pm.