

# DENVER BOARD OF WATER COMMISSIONERS

Meeting Date: December 19, 2012

Board Item 2-B-1

## Operating Rule change regarding service line replacement

Action by Consent

Action

Information

To ensure that our customers have safe, long lasting water service, Denver Water's Operating Rule 9.04 requires that non-conforming service connections disturbed by construction activity be repaired or replaced to bring them into compliance with the Engineering Standards. The rule contains some additional requirements related to non-copper service lines, and also provides for relocation of indoor meters to an outdoor meter pit. The rule as currently written is fairly confusing as to which requirements apply in various circumstances. After consultation with affected sections within Denver Water and with the Distributors Forum, the attached amended rule has been developed.

The proposed revisions clarify the extent of repair or replacement under different scenarios, including replacement of the entire service line if it is made of lead. The revised rule defines responsibility more clearly and should provide better notice to contractors of what actions they will need to take when they disturb a water service connection.

### Recommendation:

It is recommended that the Board approve the proposed rule changes shown in the attachment.

### Approvals:

Respectfully submitted,

  
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Patricia Wells  
General Counsel

  
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James S. Lochhead  
CEO/Manager

  
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Julie A. Anderson  
Director of Customer Relations