

DENVER BOARD OF WATER COMMISSIONERS

Meeting Date: June 9, 2010

Board Item: V-A-4

**Contract Extension with The Doyle Group for  
Desktop PC Engineering Services  
Contract 12690A**

Action by Consent

Action

Information

Ed Killian-Keup of the Doyle Group has been engaged as a Windows desktop administration specialist, augmenting staff in the Tier I Client Support Section of the Information Technology Division since November of 2009. Ed has been providing expert guidance, implementation and configurations services for various software products involved in automating the administration of Windows PCs across the utility, including:

- Microsoft SCCM installation and configuration
- EminentWare installation and configuration
- Active Directory restructuring (AD Organizational Units and AD Group Policies)
- Microsoft WSUS framework and deployments
- Security Patch Management policies and procedures

Additional work related to the implementation of specialized software to assist with software license compliance has been added to this contract's scope of services. These services will require an additional 318 hours of work. Services provided under this contract extension will be charged at the current rates of \$85.00/hour. Funding for this contract extension is budgeted in the IT Professional Services budget (MPC 4JN0100).

Recommendation:

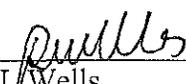
It is recommended the Board approve this contract extension with The Doyle Group, for additional Windows desktop administration services of Ed Killian-Keup, for an additional two months, for an additional amount not to exceed \$27,030. This extension will bring the contract amount with The Doyle Group to a total of \$112,030.

**Approvals:**

  
Chris Dermody,  
Director of Information Technology

Respectfully submitted,

  
James S. Lochhead, CEO/Manager

  
Patricia L. Wells,  
General Counsel